
INTRASTATE LONG DISTANCE SERVICE

TARIFF SCHEDULES

Applicable to

LONG DISTANCE TELEPHONE SERVICE

of

CalTel Connections (U-6509-C)

(Name of Utility)

(C)

P.O. Box 37, Copperopolis, California 95228

(Mailing Address)

Operating in (or Near)

Calaveras County

(City or Town and/or County)

These tariff schedules have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and rules of this Company.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the Company has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect. All inquiries may be directed to Kirby Smith at 209-785-2211 or 800-253-2511.

(T)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

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INTRASTATE LONG DISTANCE SERVICE

1. Preliminary Statement

This Schedule contains all effective rates and rules together with information relating to intrastate intraLATA and intrastate interLATA long distance telecommunication services in the State of California provided by CalTel Connections, hereinafter referred to as the Company. (C)

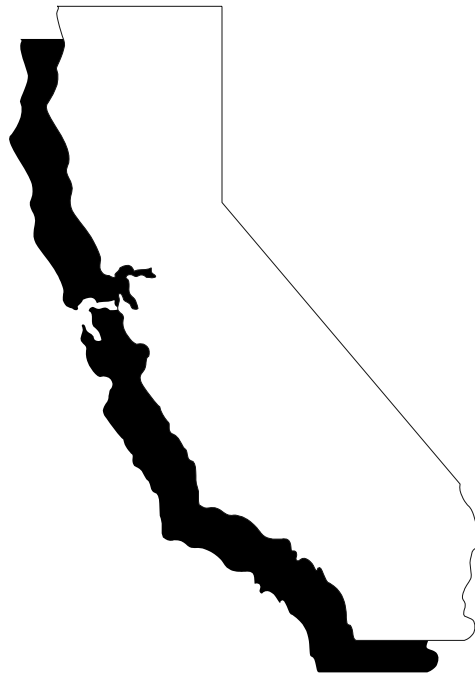
The Company provides intrastate long distance telecommunications services between points in California. Services are available 24 hours per day, seven days a week to both residential and business customers.

The Company has been granted authority by the California Public Utilities Commission ("CPUC") to provide intrastate service within the State of California.

1.1 Service Area Map

The Company has been granted authority by the CPUC to provide intrastate intraLATA and intrastate interLATA telecommunications services within the State of California.

Map of California



(Continued)

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INTRASTATE LONG DISTANCE SERVICE

1. Preliminary Statement (Cont'd)

1.2 Tariff Information and Use

1.2.1 Tariff Page Format

(A) Page Numbering

Page numbers are located in the upper right-hand corner of each tariff page. Pages are numbered sequentially. When a new page must be added between existing pages, a decimal and number is added to the page number, to sequentially number the new page. For example, a new page between existing pages 20 and 21 would be numbered 20.1. A new page added between pages 18.1 and 18.2 would be numbered 18.1.1.

(B) Page Revision Numbering

Page Revision Numbers are located in the upper right-hand corner of each tariff page. This number is the most recent page revision on file with the California Public Utilities Commission (CPUC). Due to Notice Periods, and changes in Effective Dates, the most recent page on file with the CPUC may not be in effect. Consult the Effective Date on a specific page and Check Sheets to determine if that page is in effect.

(C) Date Filed

The Date Filed in the lower right-hand corner of each tariff page is the date that page was filed with the CPUC.

(D) Effective Date

The Effective Date in the lower right-hand corner is the date the page is scheduled to go into effect (at 12:01 a.m. on that date).

(E) Advice Letter No.

The number of the Advice Letter filing is shown in the lower left-hand corner of each tariff page.

(Continued)

	<u>Issued By</u>	<u>Date Filed</u> <u>April 9, 2001</u>
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INTRASTATE LONG DISTANCE SERVICE

1. Preliminary Statement (Cont'd)

1.2 Tariff Information and Use (Cont'd)

1.2.1 Tariff Page Format (Cont'd)

(F) Decision No.

If a Decision is rendered in regard to the Advice Letter, it is shown in the lower left-hand corner beneath the Advice Letter No.

(G) Resolution No.

If a Resolution is rendered in regard to the Advice Letter, it is shown in the lower right-hand corner beneath the Effective Date.

1.2.2 Tariff Section Numbering

An alpha-numeric numbering plan is used to number tariff regulations and rates. Each level is subordinate to and dependent on its next higher level. An example of the numbering sequence follows:

6.
6.2
6.2.1
6.2.1(B)
6.2.1(B)(2)
6.2.1(B)(2)(a)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

1. Preliminary Statement (Cont'd)

1.2 Tariff Information and Use (Cont'd)

1.2.3 Tariff Revision Coding and Explanation of Symbols

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meanings are:

- (C) To signify changed listing, rule, or condition which may affect rates or charges
- (D) To signify discontinued material, including; listing, rate, rule, or condition
- (I) To signify increase
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, or condition
- (N) To signify new material including listing, rate, rule, or condition
- (R) To signify reduction
- (T) To signify change in wording of text, but no change in rate, rule, or condition

Other marginal codes are used to direct the reader to a footnote for specific information. Codes used for this purpose are lower case letters of the alphabet, i.e., x, y, and z. These codes may appear beside the page revision number or in the right margin opposite specific text.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

1. Preliminary Statement (Cont'd)

1.3 Abbreviations

- CHCF - California High Cost Fund
- CIC - Carrier Identification Code
- CPUC - California Public Utilities Commission
- IC - Interexchange Carrier
- LATA - Local Access and Transport Area
- MOU - Minutes of Use
- MTS - Message Telecommunications Service

1.4 Application of Tariff

This tariff schedule contains regulations, rates, and charges applicable to intrastate service by the Company within California, as shown on the map filed on Sheet 5 herein, as authorized by the CPUC.

- (A) Individual call charges will be rounded up and billed at the next full penny.
- (B) All billing is monthly. Invoices are payable upon receipt.
- (C) All billing includes complete call details.

1.5 Basic and Optional Service Choices for Intrastate End Users

The long distance service offerings contained in this tariff are all optional. Customers may choose the long distance company of their choice. The Company does not offer basic access line service or functional equivalents. Each rate plan shown is offered independent of all other rate plans. The long distance services can be added, changed, or canceled at any time by calling the business office at 209.785.2211. Customers may select any rate plan without subscribing to any other service offered by the Company. The services are described in Section 3 and the rates are shown in Section 5 for business or residential customers. If the customer uses the services and incurs charges, then the Taxes and Surcharges in Section 4 are mandatory. The following other charges are mandatory if incurred:

	Sheet No.
Insufficient Funds Special Handling Fee	17
Federal Excise Tax	*
Emergency Telephone Users Surcharge (9-1-1 Tax)	**

* Federal Excise Tax information can be found at www.irs.gov by typing "federal excise tax" into the Forms & Publications Finder window, clicking on Instruction 720 and reading the Communications Tax section. The IRS toll-free phone number is 1-800-829-1040.

** Emergency Telephone Users Surcharge information can be found at www.boe.ca.gov. Click on Special Tax Programs and then click on Emergency Telephone Users Surcharge under Excise Taxes Division. The toll-free phone number is 1-800-400-7115.

(Continued)

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(N)

(N)

INTRASTATE LONG DISTANCE SERVICE

2. General Regulations

2.1 Definitions

Authorization Code - A multi-digit code which enables customers to access the Company's network and enables the Company to identify customer's use for proper billing. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

Authorized User - An individual, organization, or other entity which has been allowed to use the authorization code of a customer.

Bill to Third Party - A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.

Collect Call - A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

Company-Specific Holiday - Independence Day, Labor Day, Thanksgiving Day both 22nd and 23rd, Christmas Day both the 24th and 25th, New Year's Day, Memorial Day, Fair Day, and President's Day.

Conversation Minutes - For billing purposes, calls are billed based on Conversation Minutes (which begin when the called party answers, as determined by answer supervision) and ends when either party disconnects.

Customer - A firm, company, corporation, individual, or other entity that contracts for service under this tariff and that is responsible for the payment of charges as well as compliance with the Company's regulations pursuant to this tariff.

Customer Dialed Direct Station-to-Station - That service where the person originating the call dials the telephone number desired, completing the call without the assistance of an operator, and the call is billed to the originating number.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.1 Definitions (Cont'd)

Delinquent or Delinquency - An account for which payment has not been paid in full by the due date.

Intrastate Service - Implies both intrastate intraLATA and intrastate interLATA message telecommunications.

Local Access and Transport Area (LATA) - A defined geographic area within which the local telephone company may provide telephone services and/or facilities.

Message Telecommunications Services (MTS) - Long distance telecommunications service offered pursuant to this tariff.

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company

2.2.1 Scope

The Company undertakes to provide interexchange, intrastate Message Telecommunications Service in accordance with the terms and conditions set forth in this tariff.

2.2.2 Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of message telecommunications service shall take precedence over all others.

2.2.3 Limits of Liability

- (A) The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer.
- (B) The Company is not liable for any act or omission of any other communications utility which furnishes a portion of a service.
- (C) The Company is not liable for damages associated with service which it does not furnish.
- (D) The Company shall be indemnified, defended, and held harmless against any claim, loss, or damage arising from the use of service offered under this tariff involving:
- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.3 Limits of Liability (Cont'd)

(D) (Cont'd)

- (2) Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others or;
- (3) All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- (4) The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the customer and authorized user from any and all claims by any person relating to the services so provided.
- (5) No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the customer and authorized user against claims of patent infringement arising solely from the use by the customer or authorized user of services offered under this tariff and will indemnify such customer or authorized user for any damages awarded based solely on such claims.
- (6) The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control, subject to the provisions of this tariff.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.4 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will a) give the customers who may be affected reasonable notice as circumstances will permit, b) prosecute the work with reasonable diligence, and c) if practicable, make such suspension or interruption of service at times that will cause the least inconvenience.

When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or customer's service.

2.2.5 Errors in Transmitting, Receiving Messages

- (A) The Company shall not be liable for errors in transmitting, receiving, or delivering messages by telephone over the facilities of the Company and connecting utilities.
- (B) The Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone or telecommunication devices for the deaf (TDDs) over the facilities of the Company, connecting utilities, or through the California Relay Service.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.6 Facilities of Other Companies

Certain services are offered by the Company subject to the availability of suitable facilities from the Local Exchange Utility. In order to provide such service(s), the Company will incur charges and/or liabilities in the Local Exchange Utility's Access Tariff. Such service(s) will not be provided if facilities cannot be obtained from Local Exchange Utility because of a condition over which a customer has control (e.g., hazardous locations, etc.) violates a regulation in the Local Exchange Utility's Access Tariff.

2.2.7 976 Service Call Blocking

Operators will not process any known intrastate operator assisted 976 calls regardless of whether or not the customer is a subscriber to the Local Exchange Company's Information Service Call Blocking service. This procedure is in compliance with the California Public Utility Commission Code 2884, 1884.5, and Assembly Bill No. 3833.

2.2.8 Establishment and Re-Establishment of Credit

The Company reserves the right to examine the credit record and check the references of all applicants and customers.

The Company may examine the credit profile/record of any applicant prior to accepting the service order or customer's deposit. These shall not in themselves obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record demonstrates that, in the opinion of the Company, provision of service is contrary to the best interest of the Company. Failure to provide a social security number shall not be cause for requiring a deposit.

(C)
(C)

2.2.9 Deposits and Advance Payments

(A) The Company reserves the right to require a deposit or usage prepayment equal to at least one month's usage of the customer's previous carrier and up to two (2) months of estimated usage based upon the Company's determination of the customer's credit worthiness.

(C)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.9 Deposits and Advance Payments (Cont'd)

- (B) The Company will compute simple interest on deposits at the rate of 7/12 of 1 percent per month for each full month deposits are held. In the event of cancellation, the deposit plus accumulated interest will be applied toward the customer's final bill and any remainder will be returned after the service is discontinued. All deposits will be returned to customers at the end of one (1) year if payments have been made for one (1) full year on a prompt and timely basis. (C)

2.2.10 Notices

- (A) Notices shall be in writing by one or a combination of bill inserts, notices printed on bills, or separate notices sent by first class mail. In each case, an electronic notice may be substituted where the customer has agreed to receive notice in that manner. Notice by first class mail is complete upon successful transmission (as defined in Cal. Civil Code Section 1633.15(b)). Every notice in whatever form shall be legible and printed in the equivalent of 10-point or larger type.
- (B) Notices from a customer to the Company may be given verbally by the customer or any authorized agent or by written communications mailed to the Company's business office.
- (C) The Company shall provide the disconnect notice in writing to customers whose payments are overdue not less than five (5) calendar days prior to terminating service for nonpayment. Each termination notice shall include all of the following: (C)
- (1) Company's name.
 - (2) The name and address of the customer, and the telephone number(s) associated with the delinquent account.
 - (3) The delinquent amount(s). (T)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.10 Notices (Cont'd)

(C) (Cont'd)

- (4) The time or date by which payment, or arrangement for payment, must be made to avoid termination.
- (5) A toll-free telephone number to reach a Company service representative who can provide customer assistance.

(D)
—
(D)

(D) Notice to Change Rates

The Company shall notify all affected customers at least 25 days in advance of every proposed change in its customer's tariffed service or non-term contracts that may result in higher rates or charges or more restrictive terms or conditions excluding taxes or surcharges for which the Company has no discretion over the amount to charge. The customer notice shall describe the current and proposed rates.

(T)

2.2.11 Rendering and Payment of Bills

- (A) Billing periods are monthly. The billing date is dependent on the billing cycle assigned to the customer.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.11 Rendering and Payment of Bills (Cont'd)

- (B) Bills are due and payable upon receipt. The total invoiced amount must be paid within fifteen (15) days of the invoice date. The Company may elect to give customers written notice that after five (5) days from such notice, or after such longer period as the Company provides, customer's right to continued use of the service shall be suspended until all payments have been made in full and the Company shall have the right to take such steps as are necessary to terminate customer's access to the service. Customer's service may be terminated if service is not paid for by the 45th day past the billing date. (C)
(C)
- (C) Bills may be paid by mail or in person at the business office of the Company. All charges for services are payable only in U.S. currency. Payments may be made by cash, check, money order, or cashiers check.
- (D) The Company is not responsible for local telephone charges incurred by the customer in gaining access to the Company's network.
- (E) A bill shall not include any previously unbilled charge for service furnished prior to three (3) months immediately preceding the date of the bill, except charges for collect calls, credit card calls, third-party calls, and "Error file" calls (those which cannot be billed, due to the unavailability of complete billing information to the Company) which shall have a six-month back billing period. In cases of toll fraud, a back billing period of three (3) years will apply.
- (F) Payments returned for insufficient funds/closed accounts will incur a \$15.00 special handling fee.
- (G) Bills must be based on the rates in effect at the time the service was used. Any delays or lags in billing must not result in a higher total charge (other than for taxes, and surcharges and fees that are based on a percentage of the bill) than if the usage had been posted to the account in the same billing cycle in which the service was used.
- (H) A Company shall credit payments effective the business day payments are received by the Company or its agent.

(Continued)

	<u>Issued By</u>	<u>Date Filed</u>	<u>March 25, 2005</u>
Advice Letter No. <u>22</u>	<u>James H. Tower</u>	<u>Effective</u>	<u>May 3, 2005</u>
Decision No. <u>05-01-058</u>	<u>President</u>	<u>Resolution No.</u>	_____

INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.12 Disputed Bills

All disputed charges for any telecommunications service are subject to a rebuttable presumption that charges are unauthorized unless there is (A) a record of affirmative customer authorization, (B) a demonstrated pattern of knowledgeable past use or (C) other persuasive evidence of authorization.

(N)
|
(N)

In the case of a billing dispute between the customer and the Company for service furnished to the customer, which cannot be settled with mutual satisfaction, the customer can take the following course of action within thirty (30) days of the disputed bill's billing date.

(A) First, the customer shall notify the Company, in writing, of the precise nature and amount of billing dispute. The Company will conduct an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)

(B) Second, if there is still a disagreement about the disputed amount after the investigation and reviewed by the customer and a manager of the Company, the customer may appeal to the CPUC's Consumer Affairs Branch for its investigation and decision. The address of the CPUC is:

California Public Utilities Commission

505 Van Ness Avenue
San Francisco, CA 94102
e-mail: consumer-affairs@cpuc.ca.gov

(D)
(T)

Phone: (1) 800.649.7570
TTY: (1) 800.229.6846

(C) To avoid disconnection of service, the customer must submit the claim and, if the bill has not been paid, deposit the amount in dispute with the CPUC. The disputed amount must be deposited with the CPUC in the form of either a check or money order and must be made payable to the CPUC.

(D) The CPUC will review the claim of the disputed amount, communicate the results of its review to the customer and the Company, and make an appropriate disbursement of the deposited amount.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.12 Disputed Bills – (Cont'd)

(E) During the time any Consumer Affairs Bureau review is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge. If the customer prevails, then no late charge or penalty may be imposed on the amount in dispute.

(F) The Company may not disconnect service to a customer before five (5) calendar days after the date the Company notifies the customer in writing of the results of its investigation. In no event shall the Company disconnect service prior to the due date shown on the bill. (C)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.2.17 Cancellation of Service

Customers may cancel without termination fees or penalties any new tariffed service or any new contract for service within thirty (30) days after the new service is initiated. This does not relieve the customer from payment for per use and normal recurring charges applicable to the service incurred before canceling.

(N)

(N)

(Continued)

(N)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.3 Release of Information

2.3.1 Credit Information and Calling Records

California Public Utilities Commission's Decision Nos. 92860 and 93361, in Case No. 10206, requires that each communications company, operating under the jurisdiction of the Commission, include the provisions of the rule set forth in Appendix "B" of that decision as a part of the regulations in the Company's tariff schedules. Accordingly, Appendix "B" of Decision Nos. 92860 and 93361, Case No. 10206 is quoted herein:

"APPENDIX B"

Release of Credit Information and Calling Records¹

(A) DEFINITIONS

(1) Credit Information

A customer's credit information is the information contained in the customer's company account record, including but not limited to: account established date, "can-be-reached" number, name of employer, employer's address, customer's social security and/or driver's license number, billing name, location of previous service. Not included in customer credit information for purposes of these rules are: non-published customer information, or customer's name, address, and telephone number as listed in the telephone directory.

(2) Calling Records

Calling records are the records of calls made from a customer's telephone no matter how recorded and regardless of whether such information appears in the customer's monthly telephone service bill. Toll records and pen registers are examples of call records.

Note 1: Per Decision No. 93361, this rule shall not apply in instances involving the issuance of federal subpoenas which have not, in fact, been authorized by a federal judge or magistrate.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.3 Release of Information (Cont'd)

2.3.1 Credit Information and Calling Records (Cont'd)

(B) Release of Subscriber Credit Information and Calling Records

A customer's credit information and/or calling records shall be released by a telecommunications company only under the following circumstances:

- (1) Upon receipt of a search warrant obtained pursuant to California or federal law; or
- (2) Upon making return to a subpoena or subpoena duces tecum when, in fact, authorized by a state or federal judge to divulge the information or records.
- (3) In the case of civil or administrative subpoenas, upon notifying the customer that a subpoena has been issued and affording that customer at least ten days to move to quash the subpoena; or
- (4) Upon receiving permission of the customer to release the information.

(C) Notification to the Customer

- (1) Except as provided below, the customer whose credit information or calling records are requested by judicial subpoena or search warrant shall be notified by the Company by telephone the same day that the subpoena or search warrant is received (only one attempt by telephone is necessary). Telephone notification, whether successful or not, shall be followed by written notification within twenty-four hours after the receipt of the subpoena or warrant.
- (2) Both oral and written notification shall state that a judicial subpoena or search warrant was received for credit information or calling records for the specified dates and telephone numbers, and provide the name of the agency making the request.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.3 Release of Information (Cont'd)

2.3.1 Credit Information and Calling Records (Cont'd)

(D) Deferral of Notification

- (1) Notification to the customer will be deferred, and no disclosure made for a period of 90 days if there is a certification for nondisclosure in the body of a subpoena or search warrant. The certification for nondisclosure must contain a statement that there is probable cause to believe notification to the customer would impede the investigation of an offense pursuant to which the subpoena or warrant was issued. Upon making return to the court to a subpoena, the Company shall request instruction from the court whether it should notify the customer of its receipt of the subpoena before divulging the information or records requested.
- (2) The 90-day period can be extended for successive 90-day periods upon a new written certification in each instance that there is probable cause to believe notification to the customer would impede the investigation of an offense pursuant to which the subpoena or warrant was issued.
- (3) Successive new written certifications shall be made by the individual who procured the issuance of the subpoena or warrant or, if that person is unavailable, by another member of the authorized agency who also certifies that he or she has been assigned to handle the matter for which the credit information or calling records has been obtained.
- (4) Within five working days of the expiration of any outstanding certification, or any renewal of such certification, the deferred notification shall be given in writing to the customer in accordance with (3) above.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.3 Release of Information (Cont'd)

2.3.1 Credit Information and Calling Records (Cont'd)

(E) Exception to Procedure for Release of Credit and Calling Records

The procedure set forth above does not apply where the party making the request is a collection agent working for the Company on the customer's account for the Company.

(F) Retention of Records

Records of requests for credit information and calling records, other than from a company's employees, shall be retained for a period of at least one year from the date on which the customer is notified in writing of the request. A copy of the letter of notification, which was sent to the customer, shall also be retained for a like period of one year.

2.3.2 Legal Requirements for Refusal or Discontinuance of Service

California Public Utilities Commission's Decision No. 91188, in Case No. 4930, requires that each telecommunications company operating under the jurisdiction of the Commission, include the provisions of the rule set forth in Appendix "B" of that Decision as a part of the rules in the Company's tariff schedules. Accordingly, Appendix "B" of Decision No. 91188, Case No. 4930, is quoted herein:

"APPENDIX B"

- "1. Any telecommunications company operating under the jurisdiction of this Commission shall refuse service to a new applicant and shall disconnect existing service to a customer upon receipt from any authorized official of a law enforcement agency of a writing, signed by a magistrate, as defined by Penal Code Sections 807 and 808, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.3 Release of Information (Cont'd)

2.3.2 Legal Requirements for Refusal or Discontinuance of Service (Cont'd)

or to assist in the violation of the law. Included in the magistrate's writing, shall be a finding that there is probable cause to believe not only that the subject's telephone facilities have been or are to be used in the commission or facilitation of illegal acts, but that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result."

2.4 Use

2.4.1 Unlawful and Abusive Use

The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

The use of the service of the Company for a call or calls, anonymous or otherwise, in a manner that would frighten, abuse, torment, or harass another.

2.4.2 Use of Service

Intrastate Message Telecommunications Service may be used to transmit communications of the customer in a manner consistent with the terms of this tariff and the policies and regulations of the California Public Utilities Commission.

2.5 Competitive Promotional Offerings

From time to time the Company may offer certain special promotions to its customers. These offerings may be limited to certain dates, times, and locations. Such offerings will not be less than one day nor more than one year.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

2. General Regulations (Cont'd)

2.6 Contracts or Agreements

Contracts or written agreements for communications service will not be required as a condition precedent to services except:

- (A) As may be required by conditions as set forth in the Company's regular Schedules and Rules approved or accepted by the Public Utilities Commission of the State of California.
- (B) In the case of "special" or "custom services" where the Company, at the request of a subscriber, furnishes service or facilities at rates or under conditions other than those filed in its currently effective tariff schedules.

Each such contract or agreement shall contain a provision indicating the understanding of the parties that: "This contract or agreement shall not become effective until authorization of the Public Utilities Commission of the State of California is first obtained."

No Company initiated change in a term contract that may result in more restrictive terms or conditions is enforceable unless the change is otherwise allowed by applicable law and the change is also communicated to the customer in a written notice twenty five (25) days prior to the change taking effect.

(N)
|
(N)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

3. Message Telecommunications Service

3.1 Description of Service

(A) Message Telecommunications Service (MTS) is interexchange service that utilizes switched access facilities to both originate and terminate the call. The customer will use one of two dialing patterns to gain access to the Company's network.

- The customers who have selected the Company as their primary interexchange carrier will have their line(s) programmed by the local telephone company to automatically route 1+ interLATA/ intraLATA calls to the Company's network.

(B) Customers may terminate MTS calls to all locations within the state of California. Operator Assistance and Directory Assistance are available to MTS customers.

3.2 Types of Services

3.2.1 Direct Dial Service

(A) Direct Dial Service is a measured non-distance sensitive, non-time of day sensitive calling plan. Rates for Direct Dial Service are set forth in Section 5.1.1 following.

(B) All usage will be billed in six (6) second increments.

(C)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

3. Message Telecommunications Service (Cont'd)

3.2 Types of Services (Cont'd)

3.2.2 Operator Services

Operator Services are provided for calls that require operator assistance. Rates for operator handled calls are set forth in Section 5.1.2 following.

3.2.3 Directory Assistance

(A) Directory Assistance Service provides the calling party with the requested telephone number and address information. Directory Assistance Service will advise the customer if the requested telephone number cannot be found or if the number is non-published.

(B) Rates for Directory Assistance Service are set forth in 5.1.3 following.

3.2.4 Verification Interrupt

(A) Where facilities and operating conditions permit, the Company's toll operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The operator will notify the customer at the time the request is made at the applicable charges. No charge will apply to the following:

- (1) When the operator finds the called number to be out of order.
- (2) To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

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INTRASTATE LONG DISTANCE SERVICE

3. Message Telecommunications Service (Cont'd)

3.3 Rate Plans

3.3.1 Calling Plan

- (A) This optional calling plan is available to all customers of the Company.
- (B) Direct dialed calls are discounted as described in Section 5.1.5 of this tariff.
- (C) A monthly rate is applied per account as designated in Section 5.1.5 of this tariff.
- (D) This plan cannot be used in conjunction with other discounts or calling plans.

3.4 Residential Packages

3.4.1 Basic, Family, or Premier Packages

- (A) To qualify the customer is required to take the following services:
 - (1) Basic local services from Calaveras Telephone Company.
 - (2) The packages include the features indicated below from Calaveras Telephone Company.
 - (a) Basic Package:
 - 1. Anonymous Call Rejection
 - 2. Basic Voice Mail
 - 3. Caller ID – Number Delivery
 - 4. Call Waiting
 - 5. Call Waiting ID
 - (b) Family Package:
 - 1. Anonymous Call Rejection
 - 2. Call Block
 - 3. Call Waiting
 - 4. Call Waiting ID
 - 5. Caller ID – Number Delivery
 - 6. Selective Call Acceptance

(N)

(N)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

3. Message Telecommunications Service (Cont'd)

3.4 Residential Packages (Cont'd)

3.4.1 Basic, Family, or Premiere Packages (Cont'd)

(A) To qualify the customer is required to take the following services: (Cont'd)

(2) The packages include the features indicated below from Calaveras Telephone Company. (Cont'd)

(c) Premiere Package:

1. Anonymous Call Rejection
2. Call Waiting
3. Call Waiting ID
4. Caller ID – Number Delivery
5. Priority Call (a.k.a. Distinctive Ringing)
6. Selective Call Acceptance
7. Selective Call Forwarding

(3) DSL service offered by CalTel Connections.

(T)

(4) Blocks of direct dialed long distance minutes for a flat monthly rate as shown in Section 5.1.6 of this Tariff. The packages include intrastate and interstate toll and excludes international toll.

(B) The customers can order other deregulated services offered by CalTel Connections.

(N)

(C) Conditions

(T)

(1) Direct dialed minutes exceeding the block of minutes purchased will be billed in six (6) second increments as specified in Section 5.1.6 of this Tariff.

(2) Unused minutes may not be carried over to subsequent months.

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

(N)

3. Message Telecommunications Service (Cont'd)

3.5 Residential Toll Bundles

3.5.1 Easy Minutes Plan

3.5.2 Easy Minutes Plus Plan

3.5.3 Conditions

- (1) Direct dialed intrastate minutes exceeding the block of minutes purchased will be billed in six (6) second increments as specified in Section 5.1.7 of this Tariff.
- (2) Unused minutes may not be carried over to subsequent months.
- (3) Offered to residential customers of Calaveras Telephone Company.
- (4) Does not include international toll.

3.6 Residential Elite Packages

3.6.1 Basic, Prime, Triple, Advantage, and Mega

(A) To qualify the customer is required to take the following services:

- (1) Basic local services from Calaveras Telephone Company.
- (2) The packages include the features indicated below from Calaveras Telephone Company.
 - (a) Basic Elite:
 1. Basic Voice Mail
 2. Call Waiting
 3. Caller ID – Number Delivery
 4. Call Waiting ID

(N)

(Continued)

(N)

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INTRASTATE LONG DISTANCE SERVICE

(N)

3. Message Telecommunications Service (Cont'd)

3.6 Residential Elite Packages (Cont'd)

3.6.1 Basic, Prime, Triple, Advantage, and Mega (Cont'd)

(A) (2) (Cont'd)

(b) Prime Elite:

1. Basic Voice Mail
2. Call Waiting
3. Caller ID – Number Delivery
4. Call Waiting ID

(c) Triple Elite:

No optional service features from Calaveras Telephone Company required.

(d) Advantage Elite:

1. Call Waiting
2. Caller ID – Number Delivery
3. Call Waiting ID

(e) Mega Elite:

1. Basic Voice Mail
2. Call Waiting
3. Caller ID – Number Delivery
4. Call Waiting ID

- (3) Blocks of direct dialed long distance minutes for a flat monthly rate as shown in Section 5.1.8 of this Tariff. The packages include intrastate and interstate toll and excludes international toll.

(N)

(Continued)

(N)

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INTRASTATE LONG DISTANCE SERVICE

4. Taxes and Surcharges

4.1 Applicable Surcharges

(A) CPUC Mandated Public Program Surcharges

Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharge rates to intrastate services excluding the following:

- (1) Universal Lifeline Telephone Service (ULTS) billings;
- (2) Charges to other certificated carriers for services that are to be resold;
- (3) Coin sent paid telephone calls (coin in box) and debit card calls;
- (4) Customer-specified contracts effective before 9-15-94;
- (5) Usage charges for coin-operated pay telephones;
- (6) Directory advertising; and
- (7) One-way radio paging.

For a list of the Public Program surcharges, and the amounts, please refer to the Pacific Bell (d.b.a. SBC California) tariffs.

(B) Surcharge to Fund Public Utilities Commission Reimbursement Fee

Pursuant to Resolution T-16901, all telecommunications carriers are required to apply the CPUC Reimbursement Fee to intrastate services excluding the following:

- (1) Directory advertising and sales;
- (2) Terminal equipment sales; and
- (3) Inter-utility sales.

Please refer to the Pacific Bell (d.b.a. SBC California) tariffs for the amount.

(C)

(C)

(D)

(D)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

5. Rates

5.1 Message Telecommunications Service

5.1.1 Direct Dial Service

- Each 6 seconds \$ 0.011 (R)

5.1.2 Operator Handled Calls

The following surcharges and usage rates apply to all operator handled calls.

(A) Operator Handled Surcharge

(1) Collect Station-to-Station	\$ 1.25
(2) Collect Person-to-Person	4.10
(3) Person-to-Person	4.10
(4) Station-to-Station	1.25
(5) Directory Assistance Call Completion	1.50
(6) Third Party Person-to-Person	4.10
(7) Third Party Station-to-Station	1.25
(8) Operator Dialed Called Number	1.25
(9) Customer Dialed Called Number	1.25

(B) Usage Rate

- Each 6 seconds \$ 0.011 (R)

(Continued)

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INTRASTATE LONG DISTANCE SERVICE

5. Rates (Cont'd)

5.1 Message Telecommunications Service (Cont'd)

5.1.3 Directory Assistance

Each direct dialed call \$ 1.00

Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator handled surcharge(s). Person-to-Person and Collect Calls to Directory Assistance are not permitted. There are no allowances.

5.1.4 Verification Interrupt

(A) Verify Busy

- Per Call \$ 2.00

(B) Interrupt Call

- Per call \$ 4.00

5.1.5 Calling Plan

(A) Monthly Rate per account \$ 4.95

(B) Usage Rate

- Each 6 seconds \$ 0.008

5.1.6 Residential Packages

(A) Basic Package

(1) 120 direct dialed minutes
(charged per month) \$8.30

(2) Usage over 120 minutes
per month, each six (6) seconds \$0.0089

(N)

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(N)

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INTRASTATE LONG DISTANCE SERVICE

5. Rates (Cont'd)

5.1 Message Telecommunications Service (Cont'd)

5.1.6 Residential Packages (Cont'd)

(B) Family Package

- | | | | |
|-----|---|---------|-----|
| (1) | 250 direct dialed minutes
(charged per month) | \$17.25 | |
| (2) | Usage over 250 minutes
per month, each six (6) seconds | 0.0089 | (T) |

(C) Premiere Package

- | | | | |
|-----|---|--------|-----|
| (1) | 500 direct dialed minutes
(charged per month) | 34.50 | (T) |
| (2) | Usage over 500 minutes
per month, each six (6) seconds | 0.0089 | (T) |

5.1.7 Residential Toll Bundles (N)

(A) Easy Minutes Plan

- | | | | |
|-----|---|--------|--|
| (1) | 500 direct dialed minutes
(charged per month) | 30.00 | |
| (2) | Usage over 500 minutes
per month, each six (6) seconds | 0.0089 | |

(B) Easy Minutes Plus Plan

- | | | | |
|-----|--|--------|--|
| (1) | 1000 direct dialed minutes
(charged per month) | 50.00 | |
| (2) | Usage over 1000 minutes
per month, each six (6) seconds | 0.0089 | |

(Continued)

(N)

	<u>Issued By</u>	Date Filed <u>October 9, 2009</u>
Advice Letter No. <u>26</u>	<u>James H. Tower</u>	Effective <u>October 9, 2009</u>
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INTRASTATE LONG DISTANCE SERVICE

5. Rates (Cont'd)

5.1 Message Telecommunications Service (Cont'd)

5.1.8 Residential Elite Packages

(A) Basic Elite

- | | | |
|-----|---|--------|
| (1) | 30 direct dialed minutes
(charged per month) | \$2.10 |
| (2) | Minutes of use over 30 per month,
each six (6) seconds | 0.0089 |

(B) Prime Elite

- | | | |
|-----|--|--------|
| (1) | 150 direct dialed minutes
(charged per month) | 10.50 |
| (2) | Minutes of use over 150 per month,
each six (6) seconds | 0.0089 |

(C) Triple Elite

- | | | |
|-----|---|--------|
| (1) | 50 direct dialed minutes
(charged per month) | 3.50 |
| (2) | Minutes of use over 50 per month,
each six (6) seconds | 0.0089 |

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(Continued)

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INTRASTATE LONG DISTANCE SERVICE

5. Rates (Cont'd)

5.1 Message Telecommunications Service (Cont'd)

5.1.8 Residential Elite Packages

(D) Advantage Elite

- | | | |
|-----|---|--------|
| (1) | 60 direct dialed minutes
(charged per month) | \$4.20 |
| (2) | Minutes of use over 60 per month,
each six (6) seconds | 0.0089 |

(E) Mega Elite

- | | | |
|-----|--|--------|
| (1) | 250 direct dialed minutes
(charged per month) | 17.50 |
| (2) | Minutes of use over 250 per month,
each six (6) seconds | 0.0089 |

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